



## FREQUENTLY ASKED QUESTIONS

**Q: WHEN IS PAYMENT DUE?**

A: Payment is due immediately to reserve your spot, rooms are reserved on a first come, first serve basis and space is EXTREMELY limited so I don't suggest waiting!

**Q: ARE THERE ANY ADDITIONAL FEES?**

A: The only additional fees are gratuities for servers, drivers and self care services. Please prepare to tip the minimum standard of 15%-18%.

**Q: WHAT IS THE REGISTRATION DEADLINE?**

A: As stated above, reservations are first come, first serve. There's no deadline but once the rooms are gone, they're gone!

**Q: WHEN IS FINAL PAYMENT DUE?**

A: August 1st, 2022

**Q: IS THIS TRIP REFUNDABLE?**

A: No. Once I pay in advance to reserve spots, they are not refundable to me, therefore, I cannot offer a refund to you unless the trip is cancelled on MY behalf.

**Q: WHAT HAPPENS IF WE MISS A PAYMENT?**

A: It's recommended that you add your card for automatic payments each month to prevent missing a payment. In the event you choose to make payments manually, it is your responsibility to ensure payment is made within 10 (TEN) calendar days. If not done after 10 days, your reservation will be cancelled and no refund will be issued.

**Q: WHAT HAPPENS IF ONE OF US GETS SICK AND CANNOT MAKE IT?**

A: I definitely understand things come up out of our control. Unfortunately, no refunds will be issued unless Mo' Scrubs cancels the trip. It is recommended that if you are concerned about getting a refund that you purchase travel insurance. Mo' Scrubs does not endorse or suggest any companies for travel insurance, please be sure to do your own due diligence.

**Q: DOES OUR DEPOSIT GO TOWARDS THE BALANCE?**

A: Absolutely!

**Q: IS OUR DEPOSIT REFUNDABLE?**

A: No.

**Q: WHAT IS THE PAYMENT SCHEDULE?**

A: Payments break down as follows:

Flex plan cost: \$3550 - \$400 dep = \$3150

- Started in December: \$350 per month
- Started in January: \$393.75 per month
- Started in February: \$450 per month

You have the option to select a date that works best for your budget for monthly payments, but please be advised that no matter what date your payments are on, the final payment is due on **AUGUST 1st, 2022.**

***Please note you are welcome to pay more than the monthly amount.***

**Q: ARE ALL COUPLES WELCOMED?**

A: 100% yes! Mo' Scrubs DOES NOT foster an environment of exclusion or judgement, all are welcome and encouraged to book!

**Q: ARE THE BEDROOMS MADE FOR COUPLES?**

A: Yes. Each couple will have their own private bedroom/bathroom with either a king or queen sized bed.

**Q: HOW DO WE BOOK?**

A: You can visit [moscrubsbytoya.com/events](https://moscrubsbytoya.com/events).

**Q: WILL THERE BE A FULL ITINERARY BEFORE THE TRIP?**

A: Yes.

**Q: WHAT IS THE GROUND TRANSPORTATION?**

A: We will be traveling by van from Nashville, TN to Big Canoe, GA.

**Q: WE DON'T LIVE IN NASHVILLE, CAN I STILL ATTEND?**

A: Absolutely! You would be responsible for getting to Nashville to be transported to GA. Or, if you live in the area, you are welcome to drive over!

**Q: HOW LONG IS THE DRIVE FROM NASHVILLE, TN TO BIG CANOE, GA?**

A: It is about a 4 hour drive.

**Q: WHAT IF WE CHOOSE TO BOOK OUR OWN TRANSPORTATION FROM OUR STATE TO BIG CANOE, GA?**

A: We have fun on the way to GA from Nashville and since transportation is included in the cost, it is recommended that you travel to Nashville, TN. However, if you would rather travel directly to Big Canoe, GA, please be advised the nearest airport is in Atlanta, which is approximately an hour and a half away from where we'll be.

**Q: ARE CHILDREN ALLOWED?**

A: No. You must be 21+ years of age to attend.

**Q: AM I REQUIRED TO PARTICIPATE IN ALL OUTINGS/ACTIVITIES?**

A: Absolutely not! This is meant to be a self care experience that works for YOU, you won't be pressured or judged if you choose to sit out anything.

**Q: THE COMPLIMENTARY SELF-CARE SERVICES SOUND AMAZING! WILL I HAVE AN OPTION TO BOOK ADDITIONAL TIME NOT INCLUDED IN MY PACKAGE IF I WANT?**

A: You sure can! Some of the self care services will be available to you the entire weekend, while others will only be available Sunday April 24th, so time allotment will determine if you can book additional services.

**Q: I'M NOT A DRINKER, SHOULD I ATTEND?**

A: That's totally up to you! Please be advised that there will be wine and champagne served. You aren't expected to partake, however, if watching other women drink would make you feel uncomfortable, it's probably best to pass on this experience. Respectfully.

**Q: WHAT COVID PRECAUTIONS ARE YOU TAKING?**

A: All attendees will be required to submit a negative COVID test, dated no earlier than April 20th, 2022, in order to attend. In addition, the property we will be occupying has a strict cleaning schedule, and I will definitely have lots of hand sanitizer, and other cleaning supplies and PPE available for everyone.

**Q: ARE THE SELF CARE SERVICE PROVIDERS CERTIFIED/LICENSED?**

A: Absolutely! They are professionals in their field and have all appropriate credentials. Bonus: they are the creme de la creme!!

**Q: CAN I BRING MY OWN FOOD/DRINKS?**

A: You certainly can! Unless you have strict dietary restrictions, I would say don't bother because there will be more than enough food and drinks for everyone for the entire weekend. If you must bring food, please limit it to one grocery sized bag.